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Date: 14.03.2018

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This project report entitled "A STUDY ON CUSTOMER SATISFACTION IN INTERNET GLOBAL" is a bonafide record of the original work done by ADITHYAN.K.R (411502658) submitted in partial fulfillment of the requirements for the awards of the degree BACHELOR OF BUSINESS ADMINISTRATION, UNIVERSITY OF MADRAS during the academic year (2017-2018)

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This project report entitled "ASTUDY ON CUSTOMER SATISFACTION IN ME(n)MOMS"is a bonafide record of the original work done by AJITH KUMAR.L (411502659) submitted in partial fulfillment of the requirements for the awards of the degree BACHELOR OF BUSINESS ADMINISTRATION, UNIVERSITY OF MADRAS during the academic year (2017-2018)

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This project report entitled "A STUDY ON CUSTOMER SATISFACTION ON ALPHA FOODS"is a bonafide record of the original work done by ANAND.L (411502660) submitted in partial fulfillment of the requirements for the awards of the degree BACHELOR OF BUSINESS ADMINISTRATION, UNIVERSITY OF MADRAS during the academic year (2017-2018)

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This project report entitled "A STUDY ON EMPLOYEES SATISFACTION IN YASWANTH COLOUR COUTINGS" is a bonafide record of the original work done by ARAVIND.G (411502661) submitted in partial fulfillment of the requirements for the awards of the degree BACHELOR OF BUSINESS ADMINISTRATION, UNIVERSITY OF MADRAS during the academic year (2017-2018)

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This project report entitled "A STUDY ON EMPLOYEES SATISFACTION IN NIZHAL KANINI" is a bonafide record of the original work done by ARUL JOHN (411502662) submitted in partial fulfillment of the requirements for the awards of the degree BACHELOR OF BUSINESS ADMINISTRATION, UNIVERSITY OF MADRAS during the academic year (2017-2018)

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This project report entitled "A STUDY ON CUSTOMER SATISFACION IN S.P.S AGENCIES" is a bonafide record of the original work done by ARUN.K (411502663) submitted in partial fulfillment of the requirements for the awards of the degree BACHELOR OF BUSINESS ADMINISTRATION, UNIVERSITY OF MADRAS during the academic year (2017-2018)

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This project report entitled "A STUDY ON FINANCIAL ANALYSIS OF PUNJAB NATIONAL BANK" is a bonafide record of the original work done by ARUNACHALEESWARAN.R (411502664) submitted in partial fulfillment of the requirements for the awards of the degree BACHELOR OF BUSINESS ADMINISTRATION, UNIVERSITY OF MADRAS during the academic year (2017-2018)

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This project report entitled "A STUDY ON CUSTOMER SATISFACTION OF SRM TRANSPORTS" is a bonafide record of the original work done by BALAMURUGAN.V (411502665) submitted in partial fulfillment of the requirements for the awards of the degree BACHELOR OF BUSINESS ADMINISTRATION, UNIVERSITY OF MADRAS during the academic year (2017-2018)

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This project report entitled "A STUDY ON CUSTOMER SATISFACTION OF V.R.MODERN PROMOTERS" is a bonafide record of the original work done by BALAJI.K (411502666) submitted in partial fulfillment of the requirements for the awards of the degree BACHELOR OF BUSINESS ADMINISTRATION, UNIVERSITY OF MADRAS during the academic year (2017-2018)

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This project report entitled "A STUDY ON JOB SATISFACTION OF CREDENCE EXIM" is a bonafide record of the original work done by BALAJI.R (411502667) submitted in partial fulfillment of the requirements for the awards of the degree BACHELOR OF BUSINESS ADMINISTRATION, UNIVERSITY OF MADRAS during the academic year (2017-2018)

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This project report entitled "A STUDY ON CUSTOMER SATISFACTION OF GOODWILL T.V.S" is a bonafide record of the original work done by BALAMURUGAN.K (411502668) submitted in partial fulfillment of the requirements for the awards of the degree BACHELOR OF BUSINESS ADMINISTRATION, UNIVERSITY OF MADRAS during the academic year (2017-2018)

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This project report entitled "ASTUDY ON CUSTOMER SATISFACTION IN ME&MOMS" is a bonafide record of the original work done by CHRISTOPHER.F (411502669) submitted in partial fulfillment of the requirements for the awards of the degree BACHELOR OF BUSINESS ADMINISTRATION, UNIVERSITY OF MADRAS during the academic year (2017-2018)

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This project report entitled "A STUDY ON JOB SATISFACTION OF CREDENCE EXIM" is a bonafide record of the original work done by DHARMARAJ.V (411502670) submitted in partial fulfillment of the requirements for the awards of the degree BACHELOR OF BUSINESS ADMINISTRATION, UNIVERSITY OF MADRAS during the academic year (2017-2018)

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This project report entitled "A STUDY ON CUSTOMER SATISFACTION OF ASPIRE CONSULTANCY PVT.LTD" is a bonafide record of the original work done by EDWIN IMMANUAL.N (411502671) submitted in partial fulfillment of the requirements for the awards of the degree BACHELOR OF BUSINESS ADMINISTRATION, UNIVERSITY OF MADRAS during the academic year (2017-2018)

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This project report entitled "A STUDY ON CUSTOMER SATISFACTION OF RMS AGENCY" is a bonafide record of the original work done by ELANGONATHAN.S (411502672) submitted in partial fulfillment of the requirements for the awards of the degree BACHELOR OF BUSINESS ADMINISTRATION, UNIVERSITY OF MADRAS during the academic year (2017-2018)

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This project report entitled "A STUDY ON CUSTOMER SATISFACTION OF GOODWILL T.V.S" is a bonafide record of the original work done by GODSON CHRISTOPHER THOMAS (411502673) submitted in partial fulfillment of the requirements for the awards of the degree BACHELOR OF BUSINESS ADMINISTRATION, UNIVERSITY OF MADRAS during the academic year (2017-2018)

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This project report entitled "A STUDY ON CUSTOMER SATISFACTION ON ALPHA FOODS" is a bonafide record of the original work done by JAGADESAN.M (411502674) submitted in partial fulfillment of the requirements for the awards of the degree BACHELOR OF BUSINESS ADMINISTRATION, UNIVERSITY OF MADRAS during the academic year (2017-2018)

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This project report entitled "A STUDY ON EMPLOYEES SATISFACTION ON REAL VALUE IND PRODUCTS MERCANTILE PVT .LTD" is a bonafide record of the original work done by JAYARAM.J (411502675) submitted in partial fulfillment of the requirements for the awards of the degree BACHELOR OF BUSINESS ADMINISTRATION, UNIVERSITY OF MADRAS during the academic year (2017-2018)

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This project report entitled "A STUDY ON CUSTOMER SATISFACTION ON TEFCON PVT.LTD" is a bonafide record of the original work done by KARTHICK.D (411502678) submitted in partial fulfillment of the requirements for the awards of the degree BACHELOR OF BUSINESS ADMINISTRATION, UNIVERSITY OF MADRAS during the academic year (2017-2018)

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This project report entitled "A STUDY ON CUSTOMER SATISFACTION OF ASPIRE CONSULTANCY PVT.LTD" is a bonafide record of the original work done by KINGSLY PAUL DIVANATHAN.N (411502680) submitted in partial fulfillment of the requirements for the awards of the degree BACHELOR OF BUSINESS ADMINISTRATION, UNIVERSITY OF MADRAS during the academic year (2017-2018)

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This project report entitled "A STUDY ON CUSTOMER SATISFACTION OF SRM TRANSPORTS" is a bonafide record of the original work done by LOKESH KUMAR.R (411502682) submitted in partial fulfillment of the requirements for the awards of the degree BACHELOR OF BUSINESS ADMINISTRATION, UNIVERSITY OF MADRAS during the academic year (2017-2018)

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This project report entitled "A STUDY ON JOB SATISFACTION OF CREDENCE EXIM" is a bonafide record of the original work done by LOESHWARAN.E (411502683) submitted in partial fulfillment of the requirements for the awards of the degree BACHELOR OF BUSINESS ADMINISTRATION, UNIVERSITY OF MADRAS during the academic year (2017-2018)

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This project report entitled "A STUDY ON SWOT ANALYSIS OF INTERNET GLOBAL" is a bonafide record of the original work done by MAGESH.S (411502684) submitted in partial fulfillment of the requirements for the awards of the degree BACHELOR OF BUSINESS ADMINISTRATION, UNIVERSITY OF MADRAS during the academic year (2017-2018)

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This project report entitled "A STUDY ON CUSTOMER SATISFACTION IN SBM TECHNOLOGY" is a bonafide record of the original work done by MANIRATHNAM.T (411502686) submitted in partial fulfillment of the requirements for the awards of the degree BACHELOR OF BUSINESS ADMINISTRATION, UNIVERSITY OF MADRAS during the academic year (2017-2018)

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This project report entitled "A STUDY ON JOB SATISFACTION OF FUN WORKS" is a bonafide record of the original work done by MOHAMMED JABIR (411502688) submitted in partial fulfillment of the requirements for the awards of the degree BACHELOR OF BUSINESS ADMINISTRATION, UNIVERSITY OF MADRAS during the academic year (2017-2018)

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This project report entitled "A STUDY ON EMPLOYEES SATISFACTION OF ORIENTAL INSURANCE LTD" is a bonafide record of the original work done by MURALI.M (411502689) submitted in partial fulfillment of the requirements for the awards of the degree BACHELOR OF BUSINESS ADMINISTRATION, UNIVERSITY OF MADRAS during the academic year (2017-2018)

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This project report entitled "A STUDY ON CUSTOMERSATIS FACTION OF BRAKES INDIA LIMITED" is a bonafide record of the original work done by NAVEEN.G (411502690) submitted in partial fulfillment of the requirements for the awards of the degree BACHELOR OF BUSINESS ADMINISTRATION, UNIVERSITY OF MADRAS during the academic year (2017-2018)

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This project report entitled "A STUDY ON CUSTOMER SATISFACTION OF UNIQUE TECHNOLOGIES" is a bonafide record of the original work done by NELSON ALEXANDER (411502691) submitted in partial fulfillment of the requirements for the awards of the degree BACHELOR OF BUSINESS ADMINISTRATION, UNIVERSITY OF MADRAS during the academic year (2017-2018)

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This project report entitled "A STUDY ON EMPLOYEES SATISFACTION ON REAL VALUE IND PRODUCTS MERCANTILE PVT .LTD" is a bonafide record of the original work done by NIRMAL RAJ.J (411502692) submitted in partial fulfillment of the requirements for the awards of the degree BACHELOR OF BUSINESS ADMINISTRATION, UNIVERSITY OF MADRAS during the academic year (2017-2018)

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This project report entitled "A STUDY ON RATIO ANALYSIS OF KARUR VYSHA BANK LIMITED" is a bonafide record of the original work done by SUBASH.S (411502702) submitted in partial fulfillment of the requirements for the awards of the degree BACHELOR OF BUSINESS ADMINISTRATION, UNIVERSITY OF MADRAS during the academic year (2017-2018)

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This project report entitled "A STUDY ON CUSTOMERS SATISFACTION IN JSP HONDA" is a bonafide record of the original work done by SRINIVASAN (411502701) submitted in partial fulfillment of the requirements for the awards of the degree BACHELOR OF BUSINESS ADMINISTRATION, UNIVERSITY OF MADRAS during the academic year (2017-2018)

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This project report entitled "A STUDY ON CUSTOMER SATISFACTION OF SRM TRANSPORTS" is a bonafide record of the original work done by POOVARASAN.R (411502693) submitted in partial fulfillment of the requirements for the awards of the degree BACHELOR OF BUSINESS ADMINISTRATION, UNIVERSITY OF MADRAS during the academic year (2017-2018)

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This project report entitled "A STUDY ON CUSTOMER SATISFACTION OF VETRIVINAYAGA LIMITED" is a bonafide record of the original work done by PRAKASH.A (411502695) submitted in partial fulfillment of the requirements for the awards of the degree BACHELOR OF BUSINESS ADMINISTRATION, UNIVERSITY OF MADRAS during the academic year (2017-2018)

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This project report entitled "A STUDY ON CUSTOMER SATISFACTION OF SAI BALAJI ENTERPRISES" is a bonafide record of the original work done by PRAVEEN.B (411502696) submitted in partial fulfillment of the requirements for the awards of the degree BACHELOR OF BUSINESS ADMINISTRATION, UNIVERSITY OF MADRAS during the academic year (2017-2018)

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This project report entitled "A STUDY ON EMPLOYEES SATISFACTION IN NIZHAL KANINI" is a bonafide record of the original work done by RAJESH.M (411502697) submitted in partial fulfillment of the requirements for the awards of the degree BACHELOR OF BUSINESS ADMINISTRATION, UNIVERSITY OF MADRAS during the academic year (2017-2018)

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This project report entitled "A STUDY ON CUSTOMERS SATISFACTION IN JSP HONDA" is a bonafide record of the original work done by RUBESH.S (411502698) submitted in partial fulfillment of the requirements for the awards of the degree BACHELOR OF BUSINESS ADMINISTRATION, UNIVERSITY OF MADRAS during the academic year (2017-2018)

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This project report entitled "A STUDY ON CUSTIMERS SATISFACTION OF YUKO TOOLS" is a bonafide record of the original work done by SEBASTIN.X (411502699) submitted in partial fulfillment of the requirements for the awards of the degree BACHELOR OF BUSINESS ADMINISTRATION, UNIVERSITY OF MADRAS during the academic year (2017-2018)

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This project report entitled "A STUDY ON CUSTOMER SATISFACION IN S.P.S AGENCIES" is a bonafide record of the original work done by SELVAPRAKASH.R (411502700) submitted in partial fulfillment of the requirements for the awards of the degree BACHELOR OF BUSINESS ADMINISTRATION, UNIVERSITY OF MADRAS during the academic year (2017-2018)

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This project report entitled "A STUDY ON CUSTOMER SATISFACTION OF WEB MOTAN" is a bonafide record of the original work done by ANGEL MARY.Y (411502714) submitted in partial fulfillment of the requirements for the awards of the degree BACHELOR OF BUSINESS ADMINISTRATION, UNIVERSITY OF MADRAS during the agademic year (2017-2018)

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This project report entitled "A STUDY ON EMPLOYEESSATISFACTION OF SEVEN HILLS PEBSYSTEM PVT LTD" is a bonafide record of the original work done by ANJU.R (411502715) submitted in partial fulfillment of the requirements for the awards of the degree BACHELOR OF BUSINESS ADMINISTRATION, UNIVERSITY OF MADRAS during the academic year (2017-2018)

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This project report entitled "A STUDY ON CUSTOMER SATISFACTION OF INDANE" is a bonafide record of the original work done by CHANDRA LEKHA.P (411502716) submitted in partial fulfillment of the requirements for the awards of the degree BACHELOR OF BUSINESS ADMINISTRATION, UNIVERSITY OF MADRAS during the academic year (2017-2018)

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This project report entitled "A STUDY ON CUSTOMER SATISFACTION OF HEXAGON MANUFACTURING" is a bonafide record of the original work done by DEENASHALINI.P (411502717) submitted in partial fulfillment of the requirements for the awards of the degree BACHELOR OF BUSINESS ADMINISTRATION, UNIVERSITY OF MADRAS during the academic year (2017-2018)

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This project report entitled "A STUDY ON CUSTOMER SATISFACTION OF HEXAGON MANUFACTURING" is a bonafide record of the original work done by KAMATCHI.M (411502719) submitted in partial fulfillment of the requirements for the awards of the degree BACHELOR OF BUSINESS ADMINISTRATION, UNIVERSITY OF MADRAS during the academic year (2017-2018)

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This project report entitled "A STUDY ON CUSTOMER SATISFACTION OF FAIZEE TECHNOLOGY" is a bonafide record of the original work done by KIRTHINI.M (411502721) submitted in partial fulfillment of the requirements for the awards of the degree BACHELOR OF BUSINESS ADMINISTRATION, UNIVERSITY OF MADRAS during the academic year (2017-2018)

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This project report entitled "A STUDY ON JOB SATISFACTION OF YUMMY TUMMY FOODS PVT LTD" is a bonafide record of the original work done by MANJULA.J (411502723) submitted in partial fulfillment of the requirements for the awards of the degree BACHELOR OF BUSINESS ADMINISTRATION, UNIVERSITY OF MADRAS during the academic year (2017-2018)

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This project report entitled "A STUDY ON JOB SATISFACTION IN TNSC BANK" is a bonafide record of the original work done by PRIYA.R (411502724) submitted in partial fulfillment of the requirements for the awards of the degree BACHELOR OF BUSINESS ADMINISTRATION, UNIVERSITY OF MADRAS during the academic year (2017-2018)

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This project report entitled "A STUDY ON CUSTOMER SATISFACION IN S.P.S AGENCIES" is a bonafide record of the original work done by VIGNESH.MURUGAN (411502709) submitted in partial fulfillment of the requirements for the awards of the degree BACHELOR OF BUSINESS ADMINISTRATION, UNIVERSITY OF MADRAS during the academic year (2017-2018)

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This project report entitled "A STUDY ON EMPLOYEES SATISFACTION OF T.K.S ENGENEERING WORKS" is a bonafide record of the original work done by VINOTH KUMAR.B (411502712) submitted in partial fulfillment of the requirements for the awards of the degree BACHELOR OF BUSINESS ADMINISTRATION, UNIVERSITY OF MADRAS during the academic year (2017-2018)

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This project report entitled "A STUDY ON CUSTOMER SATISFACTION OF SAI BALAJI ENTERPRISES" is a bonafide record of the original work done by VISHWANATH.R (411502713) submitted in partial fulfillment of the requirements for the awards of the degree BACHELOR OF BUSINESS ADMINISTRATION, UNIVERSITY OF MADRAS during the academic year (2017-2018)

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This project report entitled "A STUDY ON EFFECTIVENESS OF TRAINING AND DEVELPOMENT" is a bonafide record of the original work done by SUGUMAR.M.H (411502704) submitted in partial fulfillment of the requirements for the awards of the degree BACHELOR OF BUSINESS ADMINISTRATION, UNIVERSITY OF MADRAS during the academic year (2017-2018)

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This project report entitled "A STUDY ON JOB SATISFACTION IN BALAJI FINASERV"is a bonafide record of the original work done by SUGUMAR.V (411502703) submitted in partial fulfillment of the requirements for the awards of the degree BACHELOR OF BUSINESS ADMINISTRATION, UNIVERSITY OF MADRAS during the academic year (2017-2018)

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This project report entitled "A STUDY ON CUSTOMER SATISFACTION OF ASPIRE CONSULTANCY PVT.LTD" is a bonafide record of the original work done by JOSEPH SAMUEL.D (411502676) submitted in partial fulfillment of the requirements for the awards of the degree BACHELOR OF BUSINESS ADMINISTRATION, UNIVERSITY OF MADRAS during the academic year (2017-2018)

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This is project report entitled "A STUDY OF CUSTOMER SATISFACTION IN MARKETING AT NEW USED CARS" is a bonafide record of the original work done by SHALINI.P(411502726) submitted in partial fulfillment of the requirements for the award of the degree BACHELOR OF BUSINESS ADMINISTRATION, UNIVERSITY OF MADRAS during the Academic Year (2018-2019).

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This is project report entitled "A STUDY OF COUSTOMER SATISFACTION OF NIZHAL KANINI" is a bonafide record of the original work done by VIGNESEH MATHAVAN(411502708) submitted in partial fulfillment of the requirements for the award of the degree BACHELOR OF BUSINESS ADMINISTRATION, UNIVERSITY OF MADRAS during the Academic Year (2017-2018).

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